1997 ISO 9000 Software Buyers Guide

by Dirk Dusharme and Laurel Thoennes

ISO 9000 is booming. About 130,000 companies worldwide are now registered to the quality management system standard, according to the latest release of the Mobil Survey. ISO 14000, the environmental management system standard, is also continuing to grow and may become a part of the ISO 9000 standard, causing even more companies to pursue certification.

As anyone who has pursued ISO 9000 or ISO 14000 will tell you, documenting your management system and putting procedures into place to meet the needs of a QMS or EMS can be a tiresome and tedious process. Fortunately, over the years, a wide variety of software products have cropped up to help harried quality managers and their teams prepare for that first audit.

In the following pages, you will find more than 300 software products that aid the user in some aspect of ISO 9000 documentation or implementation. The software ranges from titles designed explicitly for ISO 9000, such as documentation and calibration management, to titles not necessarily designed with ISO 9000 in mind but that serve a valuable purpose for those involved with the standard, such as statistical process control and failure analysis software.
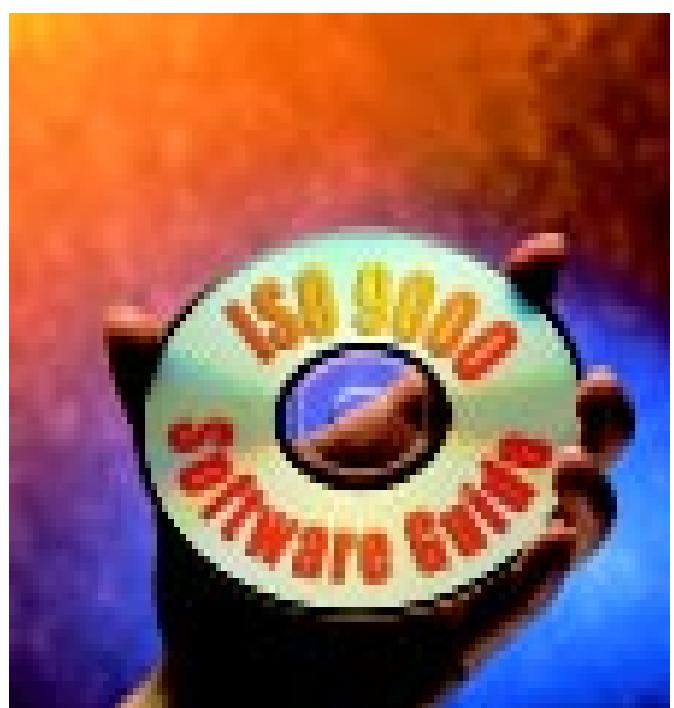

PHOTO: TOM DEVOL

The following matrix includes the company name, phone number, web address and products of participating companies. In most cases, we included all the products submitted by a company. However, due to space limitations we couldn't list all products. As much as possible, we cut from companies that had submitted more than four products, and then cut only those products that seemed on the very fringe of ISO 9000 applicability.

Across from each software title, you will find an "x" beneath the ISO 9000 section number to which the software best applies. In case you haven't memorized the 20 ISO 9000 elements, here they are:

4.1   Management responsibility
4.2   Quality system
4.3   Contract review
4.4   Design control
4.5   Document and data control
4.6   Purchasing
4.7   Control of customer-supplied product
4.8   Product identification and traceability
4.9   Process control
4.10 Inspection and testing
4.11 Control of inspection, measuring and test equipment
4.12 Inspection and test status
4.13 Control of nonconforming product
4.14 Corrective and preventive action
4.15 Handling, storage, packaging, preservation and delivery
4.16 Control of quality records
4.17 Internal quality audits
4.18 Training
4.19 Servicing
4.20 Statistical techniques

As with all our guides, the ISO 9000 Software Buyers Guide is in no way meant to endorse or exclude any particular organization. It is meant to be used as the starting point in the data-gathering phase. To ensure the accuracy of the information, we list only information that we have collected ourselves.

If you find this guide helpful or have any observations you would like to share with us, please feel free to contact us by phone or e-mail us at *isoguide@qualitydigest.com.* **qd**

1997 ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
3C Technologies Inc.	419-868-8999																						
www.3ctech.com																							
ISO 9000 Rapid Start-Up Kit		$145	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
QS 9000 Rapid Start-Up Kit		$145	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Real World Document Control		$495					x																W
Active Sensing Inc.	281-288-8430																						
Configuration Manager		$199+				x	x																W
Advanced Systems & Designs	810-616-9818																						
asdspc1.com																							
Anova-TM Pro 2.6		$950+		x								x										x	WD
SPC 1+ 10 User Network 1.5		$3,500		x							x	x										x	WD
SPC I+ Pro 1.5		$950+		x							x	x										x	WD
TQS 9000		$495	x	x	x	x	x	x	x	x	x	x	x	x	x			x					W
TQS Audit		$395	x	x	x		x											x	x				W
TQS Gage		$395		x					x	x	x	x	x	x									W
Advanced Technologies	805-872-4807																						
www.atsigma.com																							
AT SIGMA DATA PIPE		$395									x	x		x									W
AT SIGMA SPC		$1,895									x		x	x	x	x					x		W
AT SIGMA W-IMPORT		$395									x	x		x									W
AdvanEdge Technologies Inc.	503-692-8162																						
www.advanedge.com																							
Optima!		$695									x												W
AIM Computer Solutions	810-254-8600																						
www.aimcom.com																							
AIM Vision		Call						x							x		x						WU
American Quality Management Systems	305-669-9831																						
www.netside.net/~aqmsinc																							
4TQ-Flow Process Documentor		Call		x		x					x												W
Q-Skills		Call																		x			W
TQM Basic		$699																		x			W
American Quality Systems Inc.	517-545-0300																						
www.aqsinc.com/aqs																							
Pro R&R Gage R&R Module		$295+									x		x								x		WD
ProGage Calibration Management		$395+											x										WD
ProTrack Supplier Quality Tracking		$495		x				x	x	x			x				x						D
ProView Maintenance Mgmt. & Work Order		$695									x		x			x							D
American Software	404-264-5296																						Note 1
www.amsoftware.com																							
Supply Chain Management		Call						x									x						W
Aquatek Systems Inc.—QC9000	203-754-2159																						
www.angrave.com/QC9000.htm																							
QC-9000 Gage & Instrument Mgmt.		$650											x										WD
ASI/Applied Statistics Inc.	612-481-0202																						
Applied CIM		Call				x																	W
Applied Stats		Call		x																	x		W
Attexor Quality North America Inc.	520-721-4336																						
Nicodemus Gold vers. 4.1		$495+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
BlackHawk Technology	408-776-1106																						
Parameter Manager Plus		$795									x	x	x	x							x		M
Blackthorne Corp.	305-867-1047																						
Counter Effect		$395				x					x					x							W
Blue Mountain Software Inc.	814-234-2417																						
www.coolblue.com																							
Calibration Manager for Windows		$1,495+											x										W

Note 1– also for MVS, VSE, OS/400, AIX, HP-UX

1997 ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac/Windows/DOS/Unix/OS2/VAX/Sun
Brunswick Instrument	847-965-9191																						
SPC Management		$99									x	x									x		D
Business Challenge Inc.	212-488-7038																						
www.ace.co.uk/isopro																							
iso-Pro		$795	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	WD
Bywater Inc.	203-973-0344																						
ISO Achiever Plus		$695+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	MWO
Catalyst USA Inc.	414-362-6800																						Note 1
Catalyst Warehouse Management System		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	WU
CenterLine Software	617-498-3000																						
www.centerline.com																							
QC/Advantage		$5,000		x																			WU
CFM Inc. Team Flow	617-275-5258																						
www.teamflow.com																							
TEAMFLOW		$295+									x							x					MW
CIM Vision International	310-792-9099																						
www.cimvision.com																							
Cim + software solutions		Call	x	x			x	x	x	x	x	x	x	x	x	x	x	x			x		WU
Clemex Technologies Inc.	514-651-6573																						
www.clemex.com																							
Clemex 1024		Call											x	x	x						x		W
Clemex Impak		Call											x	x	x						x		W
Comprose Inc.	800-348-8211																						
www.comprose.com																							
ProcedureWRITE		$895+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		W
Context Integration	800-941-9222																						
QualityMart, QualityWeb		Call		x	x		x			x								x		x		x	WU
Cooperative Systems Co.	330-686-0267																						
Supplier Information Network		$1,995+						x		x		x			x	x		x					W
The Crosby Co.	630-790-1711																						
Gauge R&R-MSA		$599																			x		W
GaugeBOSS		$599												x									W
MAGICWINDOW SPC		$299+									x												W
SPC Success Workshop		$150																		x			D
CRS Inc.	612-835-4018																						
Complaint Management System		$1,495	x												x	x							W
CyberMetrics Corp.	800-777-7020																						
www.visit.com																							
CalPro Step-by-Step Calibration Procedures		$295	x				x					x	x										MW
ForeSight Maintenance Management		$1,495									x		x			x							W
GAGEstat Gage R&R studies module		$95+											x								x		W
GAGEtrak Calibration Management System		$795											x			x					x		MW
GAGEtrak SE		$495											x										W
SCRAPtrak Scrap and Defect Analysis		$695									x	x			x						x		W
SUPPLIERtrak Rcv. Inspec./Supplier Rating		$895						x		x			x		x	x	x	x					W
Deans Hill Systems Ltd.	44 1622 884213																						
Proquis 9000		$450+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
DK Systems Inc.	312-644-2700																						
OnTrack for Training		$2,495																		x			W
Document Control Systems	800-825-9117																						
www.mastercontrol.com																							
Master Control		$549					x											x					W
DOES Inc.	910-723-3637																						
ISO 9000 Step-by-Step Multimedia		$1,995	x	x		x		x	x	x						x		x		x	x	x	W
ISO 9000 Virtual Reality Simulation		Call	x	x		x		x	x	x					x	x				x	x	x	W

Note 1 – Windows client, Unix server

1997 ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
Q Pulse ISO 9000 Quality Records Mgmt./Control		$995	x	x	x	x	x		x	x	x							x		x	x	x	W
QS-9000 Step-by-Step for Auto Industry		$2,495	x	x		x	x		x	x	x							x		x	x	x	W
Quality Forms Automation Track and Flow		$635	x	x		x			x	x	x			x	x		x	x		x	x	x	W
DP Solutions Inc.	910-854-7700																						
PMC for Windows		$4,995						x		x						x							W
DPI Services	408-574-3740																						
www.qmx.com																							
QMX		$15k	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	MWU
DQS/DataNet Quality Systems	248-357-2200																						
www.winspc.com																							
WinSPC Analyst		$2,995		x		x			x	x	x		x	x	x						x		W
WinSPC C/S		Call		x		x			x	x	x		x	x	x						x		W
WinSPC C/S Plant Monitor		Call		x		x			x	x	x		x	x	x						x		W
WinSPC Launchpad		$495		x		x			x	x	x		x	x	x						x		W
WinSPC Network Monitor		$2,495		x		x			x	x	x		x	x	x						x		W
WinSPC Realtime Plus		$1,495		x		x			x	x	x		x	x	x						x		W
Dwight D.I.C. Inc.	800-635-2910																						
www.dwightdic.com																							
Cybermetrics		$495+		x					x	x	x	x	x	x				x				x	MW
Dynamic Soft Analysis Inc.	412-683-0161																						Note 1
BETAsoft thermal analysis software		$3,000+				x						x											WUS
Engineered Work Systems	810-652-7588																						
FORMUSER		$595		x		x					x	x				x		x					WD
TILLIE		$425	x																	x			W
EtQ Management Consultants Inc.	800-354-4476																						
ourworld.compuserve.com/homepages/EtQhome																							
EtQ 9000 Maps		$499	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
EtQ Solutions		$995	x		x	x	x	x	x				x	x		x	x	x	x	x			WUO
Experience In Software	510-644-0694																						
www.experienceware.com																							
Project KickStart		$99.95	x													x					x	x	W
Foundry Quality Systems	815-961-9972																						
ISO/QS-9000 Sample Manual for Metal Casters		$200	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
" " for Metal Casters in Spanish		$200	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
" " for Tooling & Equipment Supplement		$200	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Fourth Shift	800-342-5675																						
Fourth Shift Objects Enterprise Software		Call	x					x		x	x									x			W
FUTURION	201-493-1288																						
www.zercom.net/futurion																							
Futurcast Forecasting & Executive Reporting		$25k+																				x	MW
G.E.M.	313-455-8980																						
FMEA Express		$595		x		x			x		x			x				x					W
Taguchi Experiment Design (T.E.D.)		$695		x		x								x				x			x		W
Weibull Assistant		$595		x		x							x					x			x		W
GageTalker/CimWorks	800-955-7100																						
VisualDocs Shop Floor		$795					x																W
Visual SPC Shop Floor		$995							x	x	x	x									x		W
Geer Mountain Software Corp.	860-927-4328																						
Stat::Fit		$249																			x		W
Greco Systems	619-442-0205																						
MTMS '97		$995	x			x																	W
H & H Servicco Corp.	612-777-0152																						
Acceptance Sampling for Attributes - TP105		$245										x									x		WD
Acceptance Sampling for Variables - TP414		$245									x	x	x								x		WD

NOTE 1–Also for Hewlett-Packard

1997 ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
H & H Servicco Corp. (*continued*)																							
Audit Sample Planner		$245																	x		x		WD
Reliability Qualification Plans - TP781		$245				x						x										x	WD
Harold S. Haller & Co.	216-871-6597																						
Computer Optimized Process Solutions		$950				x					x		x									x	D
Harpco Systems Inc.	810-669-3706																						
Quality Plus		Call				x	x	x			x	x	x			x		x	x	x			W
The Harrington Group Inc.	407-382-7005																						
www.harrington-group.com																							
Audit Master		$299																	x				W
Calibration Recall		$249											x										W
Corrective Action		$349														x							W
Cost of Quality		$299		x																			W
Document Control		$249					x																W
Forms Master		$149																x					W
Inspection & Test System		$299											x										W
Quality Manual		$199		x																			W
Supplier Rating Manager		$149						x															W
Training Manager		$249																		x			W
Hertzler Systems Inc.	219-533-0571																						
www.hertzler.com																							
MasterControl		Call	x				x											x					W
QA/S GainSeeker GageTrol		Call	x										x										W
QA/S GainSeeker Scrap Reduction		Call	x						x			x			x	x							W
QA/S GainSeeker SPC		Call	x	x							x	x			x	x		x				x	W
HTG/Howell Training Group	810-646-2300																						
PILOT for Windows		$25+																		x			W
Procedureware		Call	x				x											x		x			W
TRIM		$1,950+					x											x		x			W
IMAS Ltd.	847-608-7566																						
www.imasltd.com																							
Pretia		$395	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Independent Quality Labs Inc.	401-539-8510																						
Locus XYZ		$800+		x							x	x	x	x				x			x	x	W
InfoImage	602-234-6903																						
ISO Achiever Plus		$695+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x			W
Inspiration Software Inc.	503-297-3004																						
www.inspiration.com																							
Inspiration		$129									x												MW
InᵗTechnology Corp.	719-531-9680																						
www.intechnology.com																							
Chek-MATE 9000		$595	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Prosper		$834	x													x			x				W
Integral Solutions Inc.	248-543-6040																						Note 1
www.integsolutions.com																							
APACT		$595					x									x		x	x				W
DPACT		$995		x		x	x		x			x						x					W
IMPACT		$1,295	x	x			x		x		x	x	x	x		x	x	x	x		x	x	W
OPACT		$595+	x	x			x		x		x	x	x	x		x	x	x	x				W
Intelex Technologies Inc.	416-679-0119																						
ISOsoft 9000		$1,495	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Intercim Corp.	612-894-9010																						
Factorynet		Call		x		x	x	x	x	x	x	x	x					x		x	x	x	WDU

NOTE 1 – also run under Oracle

1997 ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac/Windows/DOS/Unix/OS/2/VAX/Sun
InterCom	281-298-1010																						
www.intercom-interactive.com																							
Test Master		$445																		x			W
International ISO Group	800-476-3066																						
Quality System Database		$7,500	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
International Qual-Tech Ltd.	612-476-1449																						
ESPC		$795								x											x		W
International Systems Solutions Inc.	520-325-7244																						
www.issquality.com																							
Documentation Clinic		$99	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Interspan Inc.	847-869-5611																						
docISO 3.0		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Intuitive Data Solutions	408-778-1376																						
www.intuitive-data.com																							
IDS•CATS		$3,790+		x											x	x							W
Intuitive Manufacturing Systems Inc.	425-889-2121																						
www.mrp9000.com																							
MRP9000		$40k	x			x	x	x	x	x		x	x			x							W
MRP9000SB (Small Business Edition)		$10k	x			x	x	x	x	x		x	x			x							W
Invictus Systems Corp.	703-503-8060																						
ProMap for Windows		$395	x	x		x			x	x	x									x		x	W
IQ Co.	408-475-4260																						
Team Assessor		$595																	x	x			W
IQS Inc.	216-333-1344																						
www.iqs.com																							
IQS Business System		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
ISO 9000 (1994) Checklist	408-683-2200																						
The ISO 9000 Quality System Checklist		$450	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
ISOqual International Corp.	617-762-6664																						
Proquis-9000		$450	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
J.N.L. Industries Inc.	610-693-3114																						
CIMNET Folders		$2,000	x			x	x			x	x	x						x				x	WUS
JBL Systems Inc.	810-286-3800																						
Document Control		Call					x																W
FMEA		Call				x					x												W
GAGEtrak		Call											x	x	x								W
SCRAPtrak		Call				x					x					x							W
SUPPLIERtrak		Call							x							x	x						W
JobBoss Software Inc.	612-831-7182																						
JobBoss for Windows		$5,000+	x			x	x		x	x		x			x	x	x						
John Keane and Associates Inc.	609-924-7904																						
www.cnj.digex.net/~keane																							
QMS Programs ISO 9000+ Compliance		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	WDV
Kaetron Software	800-938-8900																						
TopDown Flowcharter		$199	x			x	x				x								x	x			MW
KAVON International Inc.	216-286-1550																						
Calibration Procedures Manual		$395										x											D
Gage Master		$995										x											D
Knowledge Based Systems Inc.	409-260-5274																						
ProCap		$475		x		x	x	x				x								x	x		W
ProSim		$5,995		x		x	x	x				x								x	x		W
Kurt Manufacturing	800-343-9884																						
Kurt SPC		$495							x	x			x									x	D
Kurt SPC-WIN		$795							x	x			x									x	W

1997 ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
Labtronics	519-767-1061																						
www.labtronics.com																							
Chatter Box		Call	x	x								x	x	x									W
Collect		$395	x	x								x	x	x									WD
LimsLink		Call	x	x								x	x	x									W
TitraMagic		Call	x	x								x	x	x									W
Launsby Consulting	719-596-2030																						
DOE Wisdom		$895																			x		W
DOE Wisdom Jr.		$199																			x		W
Lyle-Kearsley Systems	800-772-7978																						
Infinity GTS		$695											x										W
Infinity Shop Floor SPC		$495		x					x		x	x			x	x					x		W
Infinity SPC Analysis		$495		x					x		x	x			x	x					x		W
Infinity SPC Monitor		$695		x					x		x	x			x	x					x		W
Macola Software	614-382-5999																						
www.macola.com																							
Macola Progession Series Version 7.0		Call						x		x		x											W
Major Micro Systems Inc.	248-350-9177																						
www.majormicro.com																							
SPC Express		$395+																			x		WD
Management Software International	617-279-1919																						
www.isoeasy.com																							
ISOxPERT		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
MEGA International USA Inc.	508-460-1516																						
Procedure Design		$3,495	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Meta Software Corp.	617-576-6920																						
Workflow Analyzer		$15k					x												x	x			W
Workflow Modeler		$4,000					x												x	x			W
Workflow Simulator		$9,000					x												x	x			W
Micro Multimedia	800-882-4734																						
Q-Skills		$8,000+																		x			W
Micromagic	510-831-9861																						
AEG Modicon Modbus for OCX or VBX		Call									x		x										W
Allen-Bradley PLC 5 VBX		$495									x		x										W
Allen-Bradley SLC 500 for OCX or VBX		Call									x		x										D
Eurotherm Controls VBX		$495									x		x										U
GE Fanuc SNPX VBX		$495									x		x										W
Microsteps	619-481-4800																						
www.microsteps.com																							
SysTEAM		Call	x	x							x					x			x	x			W
Minitab Inc.	814-238-3280																						
www.minitab.com																							
Minitab		$895		x		x	x		x		x	x	x		x	x				x		x	MW
MultiLogic	612-228-7090																						
www.multilogic.com																							
EXSYS Professional		$2,900														x						x	MWDUV
Murphy Software	248-351-0900																						Note 1
DBQ - (Database for Quality)		Call		x			x			x	x	x	x			x		x	x			x	W
National Instruments	512-794-0100																						
www.natinst.com																							
Component Works		$495+									x	x	x										W
LabView		Call									x	x	x										MWU
LabWindows/CVI		Call									x	x	x										WU
NCSS	801-546-0445																						
NCSS		$399.95																			x		W

Note 1- Windows Client, AS-400 Server

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
New Learning Systems	408-867-1828																						
Base '97		$595		x	x						x				x	x			x				MW
Chek-Mate 9000		$595	x								x					x			x				MW
Q-Skills		Call																			x		W
NORFOX Software Inc.	425-774-9118																						Note 1
www.norfox.com																							
Labmate, Calmate, Oakridge Calibration Recall		$995+	x	x			x			x			x	x	x						x			W
Northwest Analytical Inc.	503-224-7727																						
NWA Quality Analyst		$795									x	x	x										x	W
NWA Quality Monitor		$495									x	x	x										x	WD
Nutek Inc.	248-642-4560																						
www.wwnet.com/~rkroy																							
Qualitek-4		$1,195																				x	W
Oak Software	813-596-0262																						
Oak ISO Organizer		$4,995					x																OS/400
OEM Omnex	313-761-4940																						
AQuA 2.0 Software		Call		x		x	x				x	x				x		x					W
Omni Data Sciences Inc.	616-246-1600																						
The Strategic Analyst		$995	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Palisade	800-432-7475																						
Best Fit		$299																				x	W
Patton & Patton Software Corp.	408-778-6557																						
Flow Charting 3		$90		x			x				x								x	x			D
Flow Charting PDQ		$139		x			x				x								x	x			W
Pilgrim Software Inc.	813-915-1663																						
Audit/Survey		$649+														x			x				W
Calibration System		$649+		x									x										W
Document Control		$599				x	x											x					W
Internal Focus		$999+		x						x	x	x		x	x	x		x				x	W
Supplier Focus		$999+		x				x	x	x		x		x	x	x		x				x	W
Pister Group Inc.	905-886-9470																						
www.pister.com																							
Software Suite		$1,295		x			x		x		x	x	x	x	x				x	x		x	W
PlanTech Inc.	248-615-0333																						
www.mich.com/~plantech																							
PM-In-A-Box		Call		x		x										x		x					W
Pleiades International Inc.	317-867-2299																						
www.pleiadesintl.com																							
Corrective Action		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Cost of Quality		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
IQ 9000 Quality System Application		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Portfolio Technologies	510-226-5639																						
Office.IQ		$495					x																W
PowerWay Inc.	317-577-8100																						
Assessor 9000		$650	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Document Manager 9000		$650					x																W
Instruction Writer 9000		$995	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Policy Writer 9000		$650	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Procedure Writer 9000		$1,195	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Quality Analyst 9000		$550									x											x	W
Quality Planner 9000		$3,000		x		x	x				x	x		x		x		x					W
SPC 9000		$875									x											x	W
Supplier Quality 9000		$550						x															W

NOTE 1 – also for Novell

1997 ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
PQ Systems Inc.	800-777-3020																						
www.pqsystems.com																						
GAGEpack for Windows		$695											x										W
Quality Workbench		Call					x								x	x		x	x				W
SQCpack for Windows		$595									x										x		W
Total Quality Tools for Windows		$95																		x			W
Primary Data	805-541-8696																						
www.slotown.com																						
Primary SPC		$795									x			x	x	x					x		WU
Pro Model Corp.	801-223-4600																						
ProcessModel		$695					x				x										x		W
ProModel		$16,900					x				x										x		W
ProcessModel 9000		$1,195					x				x										x		W
Process Integrity Inc.	817-561-6600																						
www.processintegrity.com																						
Intelligent Quality System		$10k+					x		x	x	x			x	x	x		x	x				W
Prompt Consultants Inc.	704-784-1412																						
Gage Management System		$895		x									x					x			x		DW
Gage Micropedia Pro		$369											x										W
ProSoft DataBases	423-691-2089																						
ProSoft QASystem		$395										x	x	x	x	x			x				W
Purchasing Solutions	503-617-1525																						
First Rate		$7,000	x	x				x								x					x		W
Q Soft Solutions Corp.	716-264-9700																						
Business Process Benchmarking Suite		$995		x							x					x					x		W
Respond		$995														x	x						W
QA Productivity Systems	716-381-9735																						
Perform-A-Check		$499+											x										D
QIS & Associates	705-733-2044																						
Quality Workbench		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
QT Associates	800-274-7380																						
Introduction to Quality Auditing		$550																	x	x			W
Quality Training Documentation Manager		$795																		x			W
QTech Systems Inc.	888-232-6900																						
www.qtech.com																						
ISO Point Advisor 9000		$695	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
ISO Point Trainer 9000		$495	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Qualisoft/QFD	810-645-2561																						
QFD Designer		$975	x	x		x	x											x					W
Qualitron Systems Inc.	248-616-8001																						
qualitron-sys.com																						
Infinity Shop Floor		Call		x							x	x	x	x	x	x					x		W
Infinity SPC Analysis		Call		x							x	x	x	x	x	x					x		W
SPC Monitor		$695		x							x	x	x	x							x		W
Quality America	520-722-6154																						
Q-Pulse		$995	x	x			x			x			x		x	x		x	x	x			W
Quality & Engineering Services Inc.	407-522-1607																						
AMS9000 - Audit Management System		$495	x													x			x				W
CAL9000 - Calibration Control System		$495											x			x							W
CAS9000 - Corrective Action System		$495	x													x							W
DOC9000 - Document Control System		$495				x	x				x												W
MMS9000 - Machine Maintenance System		$1,495									x		x										W
QCS9000 - Quality Control System		$695									x	x			x						x		W

1997 ISO 9000 Software Buyers Guide

Company / Product	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
The Quality Group *www.tqg-spc.com*	404-843-9525																						
SPC-TIP Training & Implementation		$7,920																		x			W
Quality International Ltd.	800-524-5877																						
QMS Programs		$15k+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	WV
Supplier Information Network		$4k+							x					x	x	x							W
Quality Measurement Systems Corp.	315-986-5710																						
Anstat for Windows		$1,995								x											x		W
Search-Light		$895+											x										W
Quality Resource Center	408-451-8413																						
ISOWARE		$450	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Quality Systems International *www.isonotes.com*	617-938-9001																						
System 9000		$495	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x			MWUO
Quality Technology Co. *www.qtccom.com*	847-884-1900																						
QSAT-9000 (English or Spanish)		$199	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Qube Connections *www.qubenet.com*	315-476-2075																						
The Qube Controller		$8,950+						x		x					x	x		x		x			MW
QWay Quality Systems	800-546-2257																						
Document Control Manager		$495					x																W
Reality Interactive	612-996-9600																						
ISO 9000 Series: Executive Guide to ISO 9000		$99	x	x																x			W
" " Internal Auditing		$895	x	x												x		x	x	x			W
" " Preparing for Registration		$1,295	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
" " The Registration Process		$1,295	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
" " Understanding ISO 9000		$895	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
QS-9000 Series: Implementing QS-9000		$995	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
" " Internal Auditing		$995	x	x												x		x	x	x			W
" " Managing QS-9000		$995	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
" " Starting QS-9000		$995	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Relex Software Corp. *www.relexsoftware.com*	412-836-8800																						
Relex Reliability Software		$1,795+				x															x		W
RFF Electronics *www.rff.com*	970-663-5767																						
RFFlow, Professional Flowcharting		$79	x	x		x	x				x					x			x				W
Ringwood Software *www.ringwood.com*	800-949-6753																						
Trove for Manuals		Call	x	x			x				x							x					WUD
Trove WebServer		Call	x	x		x	x											x					W, Web
Rockwell Automation DataMyte *www.datamyte.com*	612-935-7704																						
Quantum Factory EnGage! & EnGage! Pro		$795+											x										W
Rohbe	410-715-0628																						
Supplier Analysis System		$6,500		x				x				x			x	x		x					W
Roth-Donleigh	714-364-5907																						
Configuration Management Manual		$199					x																W
Quality Assurance Manual		$395	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Workmanship Standards Manual		$349											x										W
S-Matrix	707-441-0404																						
CARD-Design of Experiments Software		$795														x				x		x	W
SAS Institute	919-677-8000																						Note 1
SAS software		Call									x	x										x	MWUO

Note 1 - also on OpenVMS, MVS, CMS, VSE

1997 ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
Scitor Corp.	415-462-4200																						
www.scitor.com																							
Process Charter		$595									x												W
Simons Engineering Inc.	864-458-3695																						
Simons expertSPC		Call		x							x	x	x	x	x			x	x			x	WUV
Simons expertTrac		Call						x	x	x			x	x	x	x	x	x	x				WUV
Skymark Corp.	412-371-0680																						
PathMaker for Windows 1.5		$495									x											x	W
Software Productivity Centre	604-662-8181																						
www.spc.ca																							
ISO^plus		$1,199	x	x	x	x	x	x		x									x	x			W
Software Technology	615-537-6181																						
Advanced Gage Control 7.0		$675										x	x								x		W
Advanced Preventive Maintenance 6.0		$675	x								x			x		x					x		W
Advanced Supplier Control 7.0		$675	x	x				x	x		x	x		x	x	x	x	x			x		W
Defective Material Control		$495		x				x	x	x	x	x		x	x	x		x			x		W
SPSS Inc.	312-329-2400																						
www.spss.com																							
allCLEAR		$299	x				x				x								x				W
Starborn Information Systems	905-545-7159																						
www.freenet.hamilton.on.ca/~ac550/starborn.html																							
Starborn Calibration Scheduler		$350					x			x			x										WD
Statistical Graphics Corp.	609-924-9374																						
www.sgcorp.com																							
Statgraphics Plus for Windows V3.0		$995									x										x		W
StatSoft	918-749-1119																						
www.statsoft.com																							
Quick Statistica/W and Industrial System		$1,490		x		x					x		x			x					x		MW
Statistica/W and Industrial System		$1,990		x		x					x		x			x					x		MW
Statware Inc.	800-478-2894																						Note 1
www.statware.com																							
Statit		1,190+									x										x		W
Stephen Computer Services Inc.	248-960-3535																						
www.datalyzer.com																							
Datalyzer 9000		$995		x							x												WD
Gage Repeatability and Reproduceability		$195											x										WD
SPC Quickie II		$199									x												WD
Stochos Inc.	518-372-5426																						
ourworld.compuserve.com/homepages/stochos																							
Custom/QC		$495+																			x		WD
Quality Management Database System		$50k+					x		x	x	x	x	x	x	x			x		x	x		W
SPC Direct		$1,500+							x												x		WDU
Strategy Plus Inc.	609-924-9374																						
EXECUSTAT V3.0		$225									x										x		D
SynchroStat Systems Corp.	303-440-4433																						
S1, V.1.9+		$7,395+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	WU
Systemcorp	514-335-6789																						
www.systemcorp.com																							
Office Control 9000 & Intranet server		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Systems Improvement Inc.	808-242-7309																						
CI-Toolkit		$400	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
TAL Technologies Inc.	215-763-7900																						
B-Coder		Call					x																WD
Software Wedge		$159+									x	x	x	x	x								WD
WinWedge		$199									x	x	x	x	x								W

Note 1 - also for HP-UX, AIX, Solaris